

Konkan Education Society's

Dr. C. D. Deshmukh Commerce and Sau. K. G. Tamhane Arts College, Roha, Dist. Raigad.

At Pingalsai, Opp. Roha Railway Stn. Roha, Dist. Raigad – 402109

Website: www.eddcroha.edu.in E-mail: edcc2007@gmail.com Contact: 02194232448

College Grievance Redressal Cell

The Grievance Redressal Cell (GRC) aims to look into the complaints lodged by any student and redress it as per requirement. The students can state their grievance regarding any academic and non- academic matter within the campus through the online and grievance/ suggestion box. The institution aims at solving the grievances of the students within stipulated academic and non- academic matter within the campus through the online and grievance/ suggestion box. The institution aims at solving the grievances of the students within stipulated time.

Objectives:

The Grievance Redressal Cell has been developed to settle the grievances of the students and other stakeholders within a reasonable time period for further strengthening the bond of the students with the institution by providing them with all kind of facilities to a satisfaction level for maintaining a convenient ambience of academic teaching and learning.

According to the UGC (Grievance Redressal) Regulations, 2018, composition of the Grievance Redressal Committee Principal Dr.Atul Hansraj Salunke is the Chairman of Grievance Redressal Committee & Mr.Tulshidas Mokal is convenor of Grievance Redressal Committee & Mr.Sukumar Datta Patil & Mrs.S.J. Bhosale is the Member of Committee.



Mechanism of the GRC-

1. Grievance redressal committee (GRC) shall consider only individual grievances of specific nature of students and staff.
2. The GRC shall not consider any grievance of general applicability or of collective nature of raised collectively by more than one employee/student.
3. Post receipt of the complaint/application the committee will decide on the merit of case regarding scope of further discussion investigation and act promptly.
4. The GRC may mediate between complainant and defendant against who the complaint has been made, if required.
5. GRC shall consider redressing of grievances within a reasonable time.
6. The cell will give report to the authority about the cases attended to and seek guidance from the higher authorities if required.

Scope :

The students may lodge grievance about any academic and non- academic matters related

to Timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination and scholarship related matters.

to dues and payments for various items from the library, hostels and other financial matters.

certain misgivings about conditions of sanitation, preparation of food, availability of transport, victimization by teachers and any other offensive activity.



Procedure for lodging complaint :

The students can lodge their grievance through online mechanism in the link provided below-

The students may feel free to drop the writing (can be anonymous if required) in the grievance/ suggestion box.

The Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.



Convenor

Prof. T. P. Mokal



Principal

Principal

K.E.S. Dr.C.D.Deshmukh
Comm. & Sau. K.G.T Arts
College, Rona - Raigad

Dr. A.H. Salunke



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Academic Year -2021-22


Grievance Appeal and Redressal committee Members.

Grievance committee Attendance

S.N.	Name	Signature
1	Dr. Atul Hansraj Salunke	
2	Mr. Tulshidas Pandurang Mokal	
3	Mr. Sukumar Datta Patil	
4	Mrs. Seema Jalindar Bhosale	


Convenor

Mr. Tulshidas Pandurang Mokal.


Principal

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K.E.S. Dr.C.D.Deshmukh
Comm. & Sau. K.G.T Arts
College, Roha - Raigad
Dr. Atul Hansraj Salunke



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Grievances and redressal cell committee

A meeting of Students grievances and redressal cell committee members will be held on 02 /07/ 2022 on 11.30 a.m. Committee members requested to attend the same to discuss about the function of the committee the same discuss about the functioning of the committee.

Agenda:

- 1.To discuss the complaints
- 2.To discuss the internal related issues
3. To discuss the covid-19 care.
- 4.Any other matter approval of chairman



A-

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Grievances and redressal cell committee.

Minutes of the meeting

1. Minutes of previous meeting was read and confirmed.
2. In the academic year 2021-22 there was no complaint and this issue was settled.
3. As there was no internal question in the college during academic year 2021-22, this issue was settled.
4. It was decided to implement Covid prevention rules after discussing the Covid -preventive measures in the college in terms of security.
4. As no question were raised before the meeting at the time, this issue was settled.



A
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